# STAFF SATISFACTION SURVEY

#### MEET OUR HR TEAM











**Topics Covered** 

- Problem & Objectives
- 3 Scenarios Analysis
- Interpretation and Findings
- 4 Recommendations

**Topics Covered** 



3 Scenarios Analysis

Interpretation and Findings

Recommendations

### Survey Objectives

#### **Problem**

What factors influence our employees happiness?

**Objective 1** 

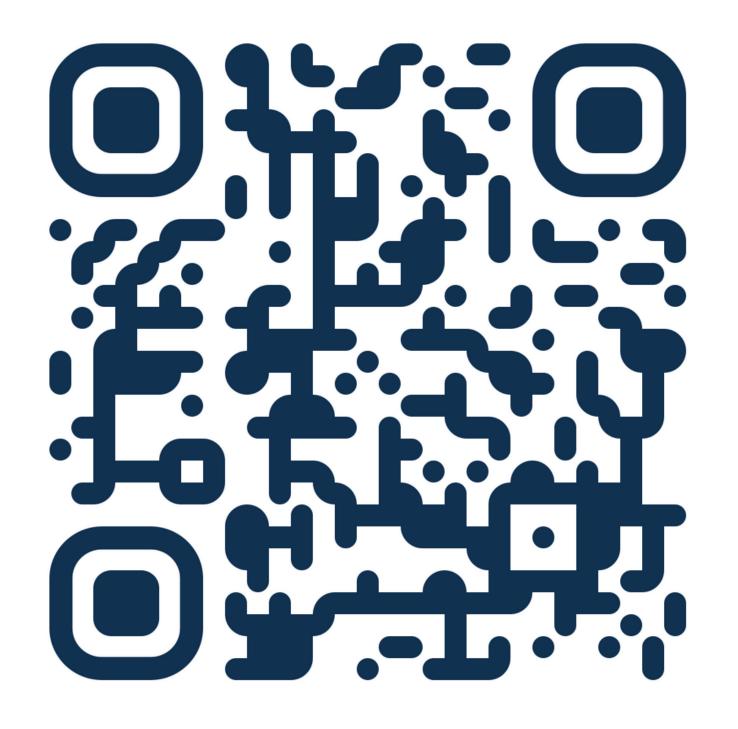
Understand the needs of our employee

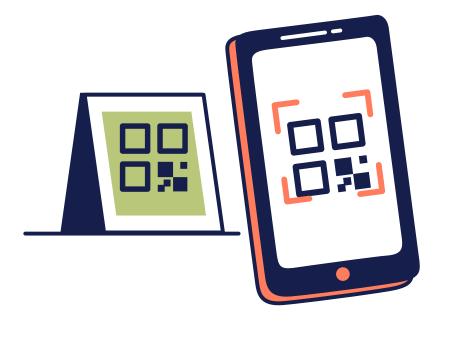
**Objective 2** 

**Boost productivity** 

**Objective 3** 

Reduce turnover





### Survey Contents

#### The level of life satisfaction

Sex

Number of child they have

Optimism in life

Self esteem

Age

Education

Smoking behavior

**Attitude toward stress** 

Sources of stress

Material status

### Data Problems and Solutions

#### #1 Null values

We use Mean, Mode, and sometimes delete entire row

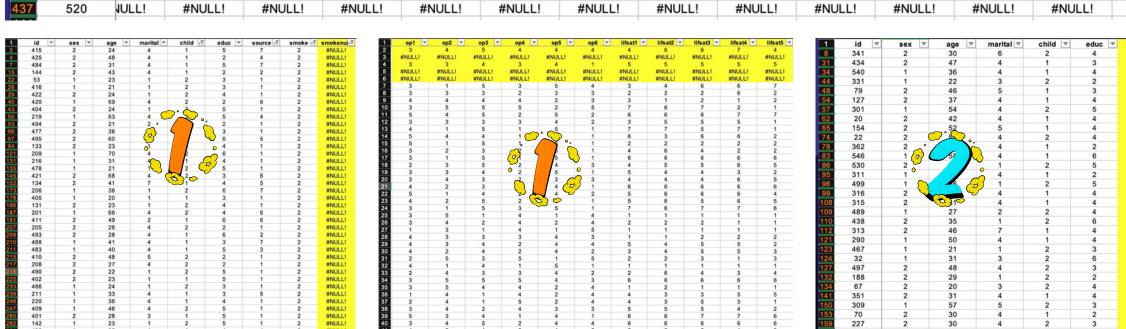
#### #2 Over the scale response

We replaced with the maximum value

#### #3 Illogical response

Some says don't smoke but response with the number of cigarettes smoked per week





1	marital 🔻	child 🔻	educ 🔻	source ▼	smoke -T	smokenu -T
54	4	1	4	8	2	2
133	1	2 .	<b>5</b> 5	7	2	2
249	5	1 🤣	4	1	2	1
304	4	1	6	1	2	3
361	2	2	6	1	2	1

**Topics Covered** 

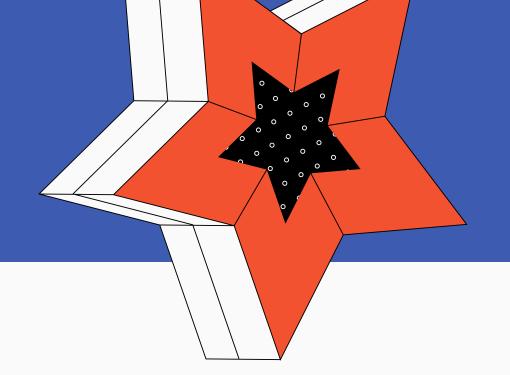
Problem & Objectives

**3 Scenarios Analysis** 

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#### Selection of data



- We selected the average value of Life satisfaction as the dependent variable Y.
- The independent variables X were selected as:
- Optimism is divided into:

Average Opt Positive (Op1+Op3+Op5),

Average Opt Negative (Op2+Op4+Op6).

Perceived Stress is divided into:

Average PS Positive (pss4+pss5+pss7+pss8),

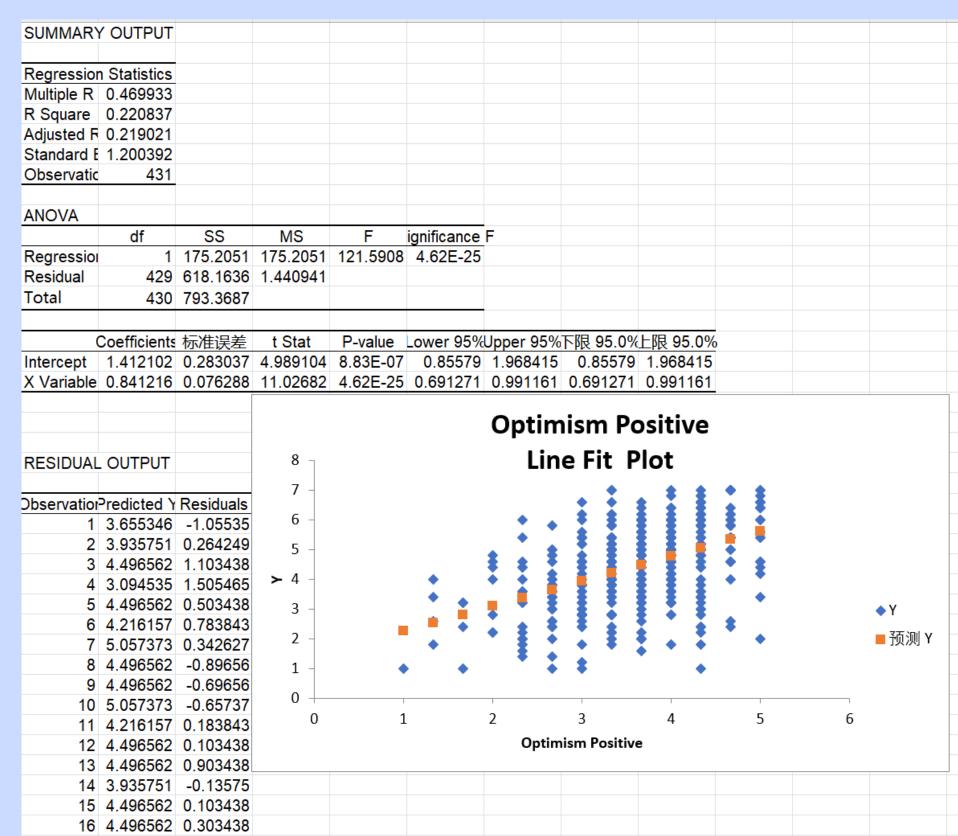
Average PS Negative (pss1+pss2+pss3+pss6+pss9+pss10).

Self Esteem was divided into:

AverageSEPositive(sest1+sest2+sest4+sest6+sest8),

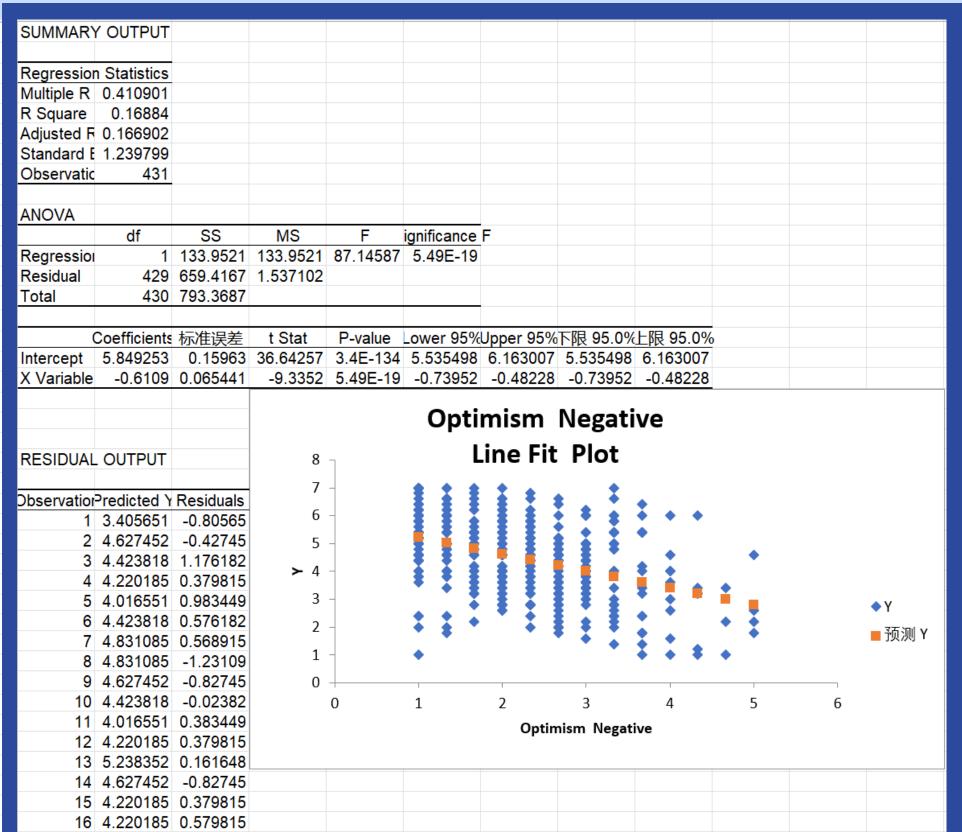
Average SE Negative(sest3+sest5+sest7+sest9+sest10).





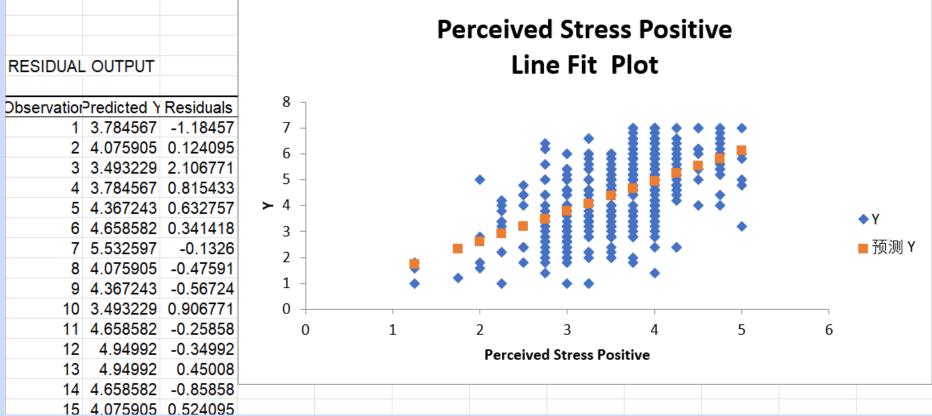
Expectation, the more positive the optimism, the more satisfied with life





The more negative the optimism, the less satisfied with life.

1										
SUMMARY	OUTPUT									
Regression	Statistics									
Multiple R	0.53197									
R Square	0.282993									
Adjusted F	0.281321									
Standard E	1.151518									
Observation	431									
ANOVA										
	df	SS	MS	F	ignificance	F				
Regression	1	224.5174	224.5174	169.3201	7.36E-33					
Residual	429	568.8513	1.325994							
Total	430	793.3687								
(	Coefficients	标准误差	t Stat	P-value	Lower 95%	Upper 95%	下限 95.0%	上限 95.0%	,	
				0.376503			-0.35204			
Intercept	0.200000	0.020000	0.000210							
					0.989326	1.34138	0.989326	1.34138		





Perceived Stress Negative



11 4.224281 0.175719

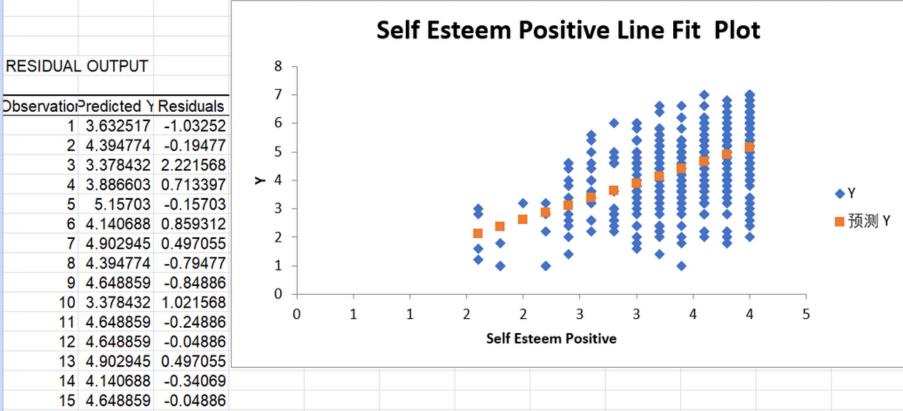
12 3.717091 0.882909

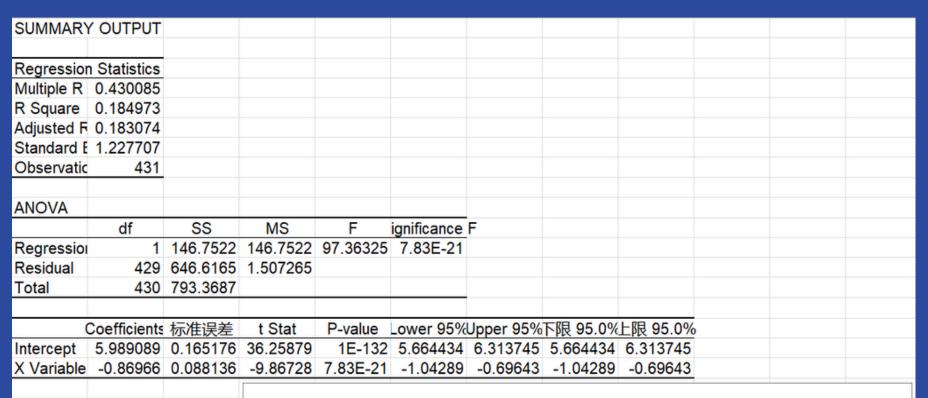
13 4.985066 0.414934

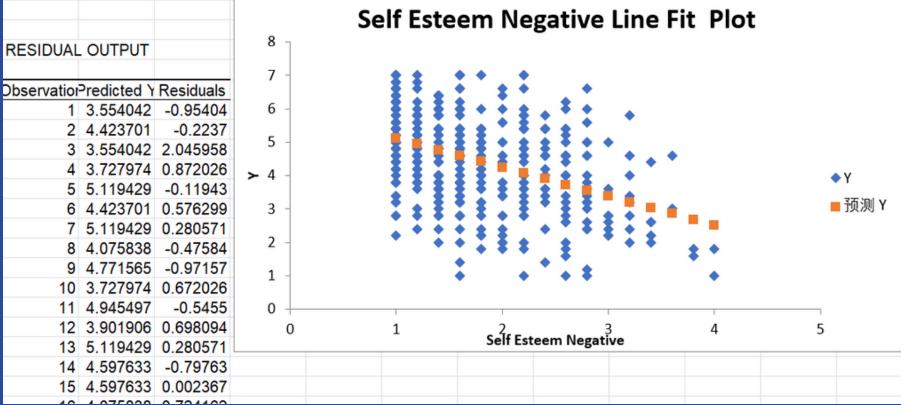
14 5.238661 -1.43866

15 4 477876 0 122124

SUMMARY	OUTPUT									
Regression	n Statistics									
Multiple R	0.483759									
R Square	0.234023									
Adjusted F	0.232237									
Standard	1.190191									
Observatio	431									
ANOVA										
	df	SS	MS	F	ignificance	F				
Regression	1	185.6663	185.6663	131.0689	1.15E-26					
Residual	429	607.7024	1.416556							
Total	430	793.3687								
(	Coefficients	标准误差	t Stat	P-value	Lower 95%	Upper 95%	下限 95.0%	上限 95.0%	b	
Intercept	0.075321	0.387887	0.194182	0.846125	-0.68707	0.837716	-0.68707	0.837716		
X Variable	1.270427	0.110969	11.44853	1.15E-26	1.052318	1.488537	1.052318	1.488537		









SUMMARY	Y OUTPUT							
Regression	n Statistics							
Multiple R	0.270955							
R Square	0.073417							
Adjusted R	0.058083							
Standard E	1.738821							
Observation	431							
ANOVA								
	df	SS	MS	F	ignificance	F		
Regression	7	101.3354	14.47649	4.787991	3.36E-05			
Residual	423	1278.94	3.023499					
Total	430	1380.276						
(	Coefficients	andard Err	t Stat	P-value	Lower 95%	Upper 95%	ower 95.09	pper 95.0%
Intercept	8.246328	0.744999	11.06892	3.51E-25	6.781968	9.710688	6.781968	9.710688
sex	0.165743	0.17408	0.95211	0.341585	-0.17643	0.507912	-0.17643	0.507912
age	-0.02925	0.008416	-3.47557	0.000562	-0.04579	-0.01271	-0.04579	-0.01271
statu	0.040346	0.065817	0.612999	0.540206	-0.08902	0.169714	-0.08902	0.169714
child	0.257995	0.186638	1.382332	0.167599	-0.10886	0.624848	-0.10886	0.624848
edu	-0.23509	0.069991	-3.35888	0.000854	-0.37267	-0.09752	-0.37267	-0.09752
stress	0.020917	0.03344	0.625494	0.531984	-0.04481	0.086646	-0.04481	0.086646
smoke	-0.11171	0.211084	-0.52921	0.596938	-0.52661	0.303197	-0.52661	0.303197
RESIDUAL	OUTPUT							
Observation	Predicted Y	Residuals						
1	7.686181	2.947152						
2	7.699871	-1.39987						
3	7.740216	0.22645						
4	7.710966	1.222367						
5	7.504878	-1.50488						
^	7 405500	0.00040						

SUMMARY	OUTPUT								
Regression	Statistics								
Multiple R									
Adjusted F									
Standard E									
Observatio	431								
ANOVA									
	df	SS	MS	F	ignificance	F			
Regression	7	43.79948	6.257069						
Residual	423	988.3799	2.336595						
Total	430	1032.179							
	Coefficients	andard Err	t Stat	P-value	Lower 95%	Upper 95%	ower 95.09	pper 95.0%	6
Intercept	9.944307	0.654926	15.18386	7.12E-42	8.656992	11.23162	8.656992	11.23162	
sex	-0.07079	0.153033	-0.46256	0.643919	-0.37159	0.230013	-0.37159	0.230013	
age	0.02227	0.007398				0.036812	0.007727	0.036812	
statu	-0.04014	0.057859					-0.15387	0.073583	
child	-0.23583						-0.55833		
edu	0.099964					0.220905			
stress		0.029397		0.907395		0.054361		0.054361	
smoke	0.066262	0.185564	0.357084	0.721207	-0.29848	0.431004	-0.29848	0.431004	
RESIDUAL	OUTPUT								
KLOIDOAL	3011 01								
Observation-	Predicted Y	Residuals							
		-1.61849							
		-0.47077							
		-1.06396							
4	10.1029	-2.1029							
5	10.21383	0.952839							



**Topics Covered** 

Problem & Objectives

3 Scenarios Analysis

Interpretation and Findings

Recommendations

2										
3	Regression	Statistics								
4	Multiple R	0.160286								
5	R Square	0.025691								
6	Adjusted R	0.007221								
7	Standard E	1.353411								
8	Observatio	431								
9										
10	ANOVA									
11		df	SS	MS	F	ignificance	F			
12	Regression	8	20.3828	2.54785	1.39096	0.198252				
13		422	772.9859	1.83172						
14		430	793.3687							
15										
16			tandard Err	t Stat					pper 95.0%	
17		3.98813	0.664967	5.997482	4.31E-09				5.295191	
18		0.256051	0.136163	1.880481	0.060731		0.523693	-0.01159	0.523693	
19		0.003954	0.006557	0.603125	0.546749		0.016842	-0.00893	0.016842	
20		-0.00058	0.051273	-0.01123	0.991048		0.100207	-0.10136	0.100207	
2		-0.17532	0.145289	-1.20668	0.22823		0.110262	-0.4609	0.110262	
22		0.052025	0.054633	0.952262	0.341509		0.159412	-0.05536	0.159412	
23		8.53E-05	0.026141	0.003265	0.997397		0.051468	-0.0513	0.051468	
24		0.019682	0.228267	0.086222	0.931331		0.468364	-0.429	0.468364	
25		-0.00289	0.002185	-1.32156	0.187032	-0.00718	0.001407	-0.00718	0.001407	
26										
27										
28		OUTDUT								
	RESIDUAL	OUTPUT								
30		D - 1: ( - 1.)	D							
31										
32		4.228024								
33		4.160187								
34	. 3	4.159846	0.840154							

### There is no significant linear correlation between objective factors and employee satisfaction with life

- 01 R Square is too small
- O2 Significance F is big
- P-value is invalid(P-value <= 0.05)
- R-Square, Significance F and P-value all fail

However, even though there was no significant linear correlation between objective factors and life satisfaction, we ranked the positive scores of optimism, perceived stress and self-esteem

			P	DF Click	<u>here</u>				,	Opti	mism		
ID	Sex	Material Status	Child	Educatoin	Source of Stress	Smoke or Not	No. of Cigarettes Smoked Per Week	Op1	Op2	Op3	Op4	Op5	Op6
379	2	4	1	4	1	2	0	5	4	5	2	5	2
495	2	4	1	6	5	2	0	5	4	4	1	5	1
486	1	1	2	3	1	2	0	5	4	4	2	4	3
365	2	4	1	1	6	2	0	5	4	4	2	4	5
257	2	4	2	2	6	2	0	5	4	4	3	4	2
418	2	1	1	3	7	2	0	5	4	3	3	2	4
432	2	4	1	3	1	2	0	5	3	5	3	5	5
340	2	4	2	2	6	2	0	5	3	4	1	4	1
120	2	8	2	5	6	2	0	5	3	4	1	4	1
545	2	4	1	3	5	2	0	5	3	4	3	4	4
208	2	4	2	2	1	2	0	5	3	4	4	5	4
354	2	3	2	5	1	2	0	5	3	3	3	3	2
220	1	4	1	4	1	2	0	5	2	5	1	5	1
276	1	4	1	5	5	2	0	5	2	5	1	5	1
207	1	2	2	4	7	1	60	5	2	5	2	5	2
538	2	3	2	3	7	2	0	5	2	4	1	5	1
412	1	4	1	4	1	2	0	5	2	4	1	4	3
283	2	2	2	5	3	2	0	5	2	4	2	5	1
478	1	1	2	5	1	2	0	5	2	4	2	3	3
36	2	1	2	3	1	1	1	5	2	4	2	3	3

			<u>P</u>	DF Click	<u>here</u>							Perceive	ed Stress	•			
ID	Sex	Material Status	Child	Educatoin	Source of Stress	Smoke or Not	garettes Smoked F	pss1	pss2	pss3	pss4	pss5	pss6	pss7	pss8	pss9	pss10
5	2	4	2	3	3	2	0	1	1	1	5	4	1	5	5	2	1
459	1	3	1	4	1	2	0	1	1	1	4	4	1	4	4	1	1
546	1	4	1	6	7	2	0	1	1	1	2	4	1	5	5	1	1
404	2	1	2	5	1	2	0	1	1	2	5	5	1	4	5	1	1
301	1	4	2	5	7	2	0	1	1	2	5	4	1	5	5	2	1
109	1	1	2	4	7	1	200	1	1	2	5	4	2	5	4	2	2
282	2	4	2	5	5	2	0	1	1	2	5	4	3	4	4	1	3
403	2	4	2	4	1	2	0	1	1	2	2	5	2	5	5	1	1
14	1	4	2	5	1	1	5	1	1	3	5	5	1	4	5	2	2
332	2	4	1	5	4	2	0	1	1	3	5	4	3	4	3	1	2
143	1	1	2	5	1	2	0	1	1	3	5	3	2	3	4	2	3
536	2	4	2	4	1	2	0	1	1	3	4	4	2	3	4	2	2
501	2	4	1	2	2	2	0	1	1	3	4	3	2	4	4	3	2
484	2	4	1	5	7	2	0	1	1	3	4	3	2	4	3	2	2
345	2	4	1	2	5	2	0	1	1	4	4	4	2	4	4	2	2
371	2	4	2	2	5	2	0	1	1	4	3	2	4	4	4	3	1
466	1	5	1	6	1	2	0	1	2	2	5	4	2	4	4	3	2
509	1	4	1	2	7	2	0	1	2	2	4	4	1	4	4	2	1
425	2	4	1	2	4	2	0	1	2	2	4	4	2	4	4	2	2
209	1	4	2	6	1	2	0	1	2	2	4	3	1	5	4	3	2

			<u>P</u>	DF Click I	<u>nere</u>							Self E	steem				
ID	Sex	Material Status	Child	Educatoin	Source of Stress	Smoke or Not	No. of Cigarettes Smoked Per	sest1	sest2	sest3	sest4	sest5	sest6	sest7	sest8	sest9	sest10
314	2	4	1	4	1	1	100	4	4	1	4	1	4	4	4	1	1
56	2	4	1	4	5	2	0	4	4	1	4	1	4	4	4	1	1
535	2	7	2	4	1	2	0	4	4	1	4	1	4	4	4	1	1
193	2	1	2	3	1	2	0	4	4	1	4	1	4	3	4	1	1
43	1	4	1	4	1	2	0	4	4	1	4	1	4	3	4	1	1
479	2	4	2	4	2	2	0	4	4	1	4	1	4	3	4	1	1
379	2	4	1	4	1	2	0	4	4	1	4	1	4	3	4	1	1
373	1	1	2	3	1	1	150	4	4	1	4	1	4	3	3	1	1
531	1	4	1	5	1	2	0	4	4	1	4	1	4	3	3	1	1
443	2	4	2	4	1	1	80	4	4	1	4	1	4	3	3	2	1
14	1	4	2	5	1	1	5	4	4	1	4	1	4	2	4	1	1
536	2	4	2	4	1	2	0	4	4	1	4	1	4	2	4	1	1
219	1	4	2	5	4	2	0	4	4	1	4	1	4	2	4	1	1
89	1	2	2	5	1	2	0	4	4	1	4	1	4	2	4	1	1
118	2	7	2	4	1	1	20	4	4	1	4	1	4	2	4	1	1
235	1	1	2	3	1	2	0	4	4	1	4	1	4	2	4	2	1
12	2	4	1	5	7	2	0	4	4	1	4	1	4	2	4	2	1
312	1	2	2	3	1	1	3	4	4	1	4	1	4	2	4	2	1
194	1	4	1	3	1	2	0	4	4	1	4	1	4	2	4	2	2
515	2	3	2	5	1	2	0	4	4	1	4	1	4	2	4	3	3

We found that employees who scored higher on the positive aspects of optimism and perception of stress tended not to smoke or rarely smoked. In the ranking of scores on the positive aspect of self-esteem, employees with high scores whose stress mainly from work.

#### 2. The Positive Measures

			-		_		-		
1	SUMMARY	OUTPUT							
2									
3	Regression	Statistics							
4	Multiple R	0.611201							
5	R Square	0.373567							
6	Adjusted R	0.369166							
7	Standard E	1.07885							
8	Observatio	431							
9									
.0	ANOVA								
.1		df	SS	MS	F	ignificance	F		
.2	Regression	3	296.3763	98.79211	84.87903	4.35E-43			
.3	Residual	427	496.9924	1.163917					
.4	Total	430	793.3687						
.5									
.6		Coefficients	andard Erro	t Stat	P-value	Lower 95%	Upper 95%	_ower 95.0%	Jpper 95.0%
7	Intercept	-1.36025	0.382214	-3.55887	0.000414			-2.11151	-0.609
.8	X Variable	0.373903	0.083382	4.484215	9.42E-06				0.537793
9	X Variable	0.719572	0.101434	7.094002	5.45E-12				0.918944
20	X Variable	0.546501	0.125765	4.345408	1.74E-05		0.793697		0.793697
1		0.0.000	0,220,00			0.20000		0.20000	
22									
23									
24	RESIDUAL C	OLITPLIT							
25	INCOID OF IC	2011 01							
		Oradicted V	Posiduals						
.0	DD261 AUTOLI	redicted 1	Kesiuuais						

### The higher the positive score, the higher the employee's satisfaction with life

- 01 R Square is qualified
- O2 Significance F is qualified
- O3 P-value is valid(P-value <= 0.01)
  - R-Square is acceptable,
    Significance F and P-value succeed

#### 3. The Negative Measures

_									
3	Regression	n Statistics							
4	Multiple R	0.518123							
5	R Square	0.268451							
6	Adjusted R	0.263311							
7	Standard E	1.165857							
8	Observatio	431							
9									
_0	ANOVA								
.1		df	SS	MS	F	ignificance	F		
.2	Regression	3	212.9807	70.99357	52.23102	8.93E-29			
.3	Residual	427	580.388	1.359223					
_4	Total	430	793.3687						
.5									
.6		Coefficients	andard Erro	t Stat	P-value	Lower 95%	Upper 95%	_ower 95.0%	Jpper 95.0%
.7	Intercept	7.16955	0.249415	28.74549	6.9E-102	6.679317	7.659784	6.679317	7.659784
.8	X Variable	-0.35124	0.071158	-4.93616	1.14E-06	-0.49111	-0.21138	-0.49111	-0.21138
_9	X Variable	-0.39616	0.094101	-4.2099	3.12E-05	-0.58112	-0.2112	-0.58112	-0.2112
20	X Variable	-0.44559	0.10346	-4.30685	2.06E-05	-0.64894	-0.24223	-0.64894	-0.24223
21									
22									
23									
24	RESIDUAL	OUTPUT							
25									
26	Observation	Predicted Y	Residuals						
27	1	2.288633	-0.68863						

### The higher the negative score, the less the employee's satisfaction with life

- 01 R Square is qualified
- Significance F is very significant
- O3 P-value is valid(P-value <= 0.01)
- R-Square is acceptable,
  Significance F and P-value
  successful

#### 4.Summary of Data

- The results of linear regression show that employees are more satisfied with life when they are more optimistic, have a positive attitude toward stress, and have stronger self-esteem.
  - The regression coefficients of other objective factors were not significant, indicating that employees' satisfaction with life does not depend on the objective environment,
  - Among the employees with higher satisfaction with life, most of them do not smoke or smoke less, so we deem that smoking can indirectly affect employees' satisfaction with life

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#### SUGGESTIONS

smoking, marital status, etc. are to some extent related to optimism, stress perception, self-esteem and life satisfaction.

The company can promote tobacco control campaigns and encourage and assist employees to quit smoking

The company can organize more team building activities, perhaps inviting employees' spouses and children to participate

### SUGGESTIONS

Provide opportunities for employees to learn additional skills for free

Fully communicate with employees and care about the problems they encounter in work and life

## THANK YOU FOR YOUR ATTENTION

